

# On-Premise to Cloud Fast-Track Onboarding

Moving your On-Premise Asset Bank to the Cloud with us couldn't be easier!  
We have a dedicated team of experts who handle each stage of the migration:



### Customer Success Manager

Your single point of contact for your account with us during the transition and into the future, helping you achieve year-on-year value with the platform. If you have any questions before or during the process they'll be on hand.



### Technical Analysts

They will handle the backend logistics of the move including the migration of your existing on-premise data and the configuration of Single Sign-On, setting up a custom URL and forwarding emails from your domain.



### A Dedicated Consultant

They will tailor your onboarding to help improve your knowledge and the efficiency of the platform.

## What's included:

### Initial Consultation

You'll meet with your Customer Success Manager and a Technical Analyst who'll provide a plan for each stage of your move.

### Site Installation

**Database Conversion, Data Migration, SSO Setup, DNS / Email Setup**

Moving your existing on-premise Asset Bank to our cloud platform. Covers migration of files and metadata, conversion of database type from MS SQL to MySQL (not always required), Setup of Single Sign-On, DNS (Custom Domain) and Email Forwarding.

### Onboarding

#### One Hour of Quick Start Training

Unlock the power of our cutting-edge cloud-exclusive features. A personalised 1-hour session for your admin users to elevate your knowledge and maximise productivity.

#### One Hour of Consultancy

You'll partner with one of our experts to reconfigure your Asset Bank. This will typically help identify areas for improvement and make changes tailored to your needs.

### Go Live!

Your customer success manager will arrange a quick call to review the installation and changes, or if you need any further further training or consultancy.

**Congratulations!**  
**Your Asset Bank is now live in the cloud!**